

# STEP Financial Assistance Award (FAA) Guidelines and Application Instructions

## Introduction

The U.S. Small Business Administration's (SBA) Office of International Trade (OIT) has awarded a State Trade Expansion Program (STEP) grant to the Idaho Department of Commerce (IDC). The STEP program provides competitive Financial Assistance Awards (FAAs) to Idaho small businesses for the purposes of international export marketing initiatives. These initiatives are aimed at achieving three primary goals:

- 1) increase the number of small businesses that export
- 2) increase the value of exports
- 3) increase the number of small businesses exploring significant new trade opportunities.

IDC and the Idaho State Department of Agriculture (ISDA) are pleased to announce a competitive solicitation process for FAAs. Eligible companies may apply for grants valued from **\$2,000** to **\$12,000** and are required to provide **20%** cash match.

### Project Period

All project activities must be completed, and all funds must be expended on or before **September 29, 2024**.

Note: If an applicant has limited English proficiency and needs access to resources for assistance, the IDC/ISDA maintains service standards to help.

## Eligible Activity

- International Trade Show
  - Applicant must exhibit in a booth space at a trade show exhibition.
- Domestic Trade Show
  - Applicant must exhibit in a booth space at a trade show exhibition.
  - Allowable when the following requirements are met:
    - At application, company submits its international strategy for exhibiting at a specific domestic trade show. This can be a short statement or bulleted list that conveys the company's approach and actions to achieve export sales at a specific domestic trade show. It must include justification that reflects the reasonable judgement that this domestic trade show is appropriate for the company's export development. Reasonable judgement may be based upon one or multiple factors, to include: a significant foreign buyer presence based upon prior years' attendance data published by the trade show organizer, a known foreign buyer delegation attending a domestic trade show which is specifically relevant to the company's export developments, a domestic trade show which serves as the premier international exhibition for the company's industry.

- Post-event, company will submit a list of matchmaking activities completed, if any, and the international leads (such as export brokers, distributors, and foreign buyers) contacted during the domestic trade show. The reasonable, necessary, allowable, and allocable costs of matchmaking services are eligible for STEP funding. Submission will take place during the reimbursement process.

**Note:** The SBA expects that companies will eventually graduate from the STEP program. Therefore, IDC/ISDA may choose not to fund the same project more than a total of three (3) times, consecutive years or otherwise, per company. For example:

- If STEP funds have been awarded for the company to attend Mobile World Congress in 2013, 2016 and 2017, a FAA may not be awarded to attend the show a 4<sup>th</sup> time.

## Eligible Applicants

The Trade Facilitation and Trade Enforcement Act of 2015, which authorized the State Trade Expansion Program, limits provision of services to ‘eligible small business concerns’. For purposes of implementing the STEP Program, the SBA operationally defines the term ‘eligible small business concern’ as an entity that meets the specifications below and completes the subsequent certification.

- Is organized or incorporated in the United States;
- Is operating in the United States;
- Meets
  - The applicable industry-based small business size standard established under section 3 of the Small Business Act; or
  - The alternate size standard applicable to the program under section 7(a) of the Small Business Act and the loan programs under title V of the Small Business Investment Act of 1958 (15 U.S.C. 695 et seq.);
  - The U.S. Small Business Administration (SBA) size standards are found at 13 C.F.R. Part 121. Use the following sba.gov link for information on size standards for your business - (<https://www.sba.gov/federal-contracting/contracting-guide/size-standards>). Click [HERE](#) to link directly to the complete list of SBA size standards used to define small business concerns based on NAICS codes.
    - **Affiliates:** You must include the employees or receipts of all affiliates when determining the size of a business. Affiliation with another business is based on the power to control, whether exercised or not. The power to control exists when an external party has 50 percent or more ownership. It may also exist with considerably less than 50 percent ownership by contractual arrangement or when one or more parties own a large share compared to other parties. Check the [SBA’s compliance guide for size affiliation](#) for more detailed information.
    - **Annual receipts:** This is the “total income” (or “gross income”) plus the “cost of goods sold.” These numbers can normally be found on the business’s IRS tax return forms. Receipts are averaged over a business’s latest three complete fiscal years or (except in the Business Loan and Disaster Loan Programs) five complete fiscal years to determine the average annual receipts. If a business hasn’t been in business for five years, multiply its

average weekly revenue by 52 to determine its average annual receipts. The SBA calculates annual receipts in accordance with 13 CFR 121.104.

- **Employee calculation:** This is the average number of people employed for each pay period over the business's latest 12 calendar months. Any person on the payroll must be included as one employee regardless of hours worked or temporary status. The number of employees of a concern in business less than 12 months is the average for each pay period that it has been in business. The SBA calculates number of employees in accordance with 13 CFR 121.106.
- Has been in business for not less than 1 year, as of the date on which assistance using a grant under this subsection commences; and
- Has access to sufficient resources to bear the costs associated with trade, including the costs of packing, shipping, freight forwarding, and customs brokers.
- Is an export ready U.S. company seeking to export goods or services of U.S. origin or have at least 51% content, click [HERE](#) for information.

Eligible small business must meet the following additional criteria to be considered for this program:

- Operates a business in Idaho to process, assemble, and/or distribute a product or provide an exportable service. The company does not need to be headquartered in Idaho but must have operations located within the state to qualify.
- Must not be debarred, suspended, proposed for disbarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- Company is for-profit.
- Recipients must adhere to the Civil Rights Act of 1964, click [HERE](#) for information.
- A company producing products derived from legal hemp, to include CBD when it meets the definition in [section 297A of the Agricultural Marketing Act of 1946](#) and state of Idaho legislation under [House Bill 126](#). Must comply with FDA Regulations for Dietary Supplement & Conventional Food Products, review [here](#).

The following small businesses are not eligible for STEP funding:

- Consulting agencies
- Companies, organizations or individuals recruiting foreign direct investment.
- Companies engaged in any activity that is illegal under Federal or state law.
- Companies that develop and produce products from marijuana.
- Companies that sell products or services to a marijuana business may not be eligible. Consult Project Director to verify.
- Derives more than one-third of its gross annual revenue from legal gambling activities.
- Distributors representing clients.
- Educational institutions or for-profit schools recruiting students.
- Foreign based companies or more than 49% foreign owned.
- Hospitality or tourism operators.
- Law Firms
- Multi-level marketing (MLM), direct sales or network marketing companies
- Non-Profit organizations, unless a significant portion of activities are to assist entrepreneurs.
- Presents live performances of a sexual nature or derives more than a minor amount of revenue from the sale of products or services of a sexual nature.
- Real estate developers
- Retail businesses
- The IDC/ISDA reserves the right to limit or exclude previous recipients of STEP funds that have been assessed risk rating.

## Eligible Expenses for Reimbursement

- Travel Expenses for up to two (2) company employees
  - Airfare
    - **Economy** airfare compliant with the **Fly America Act**
    - The **Fly America Act** requires a U.S. flagship carrier for all travel unless there is no service to that destination. Click [HERE](#) to review federal requirements. Some exceptions apply, click [HERE](#) for guidance and waiver.
  - Meals & Incidental Expenses (M & IE)
    - Maximum M & IE Rate as set by the U.S Department of State for meals and incidental expenses. First and last travel days are reimbursed at 75% of the allowed rate.
      - [Domestic](#)
      - [Foreign](#)
- Trade Show Expenses
  - Booth space rental
    - Pre-Award Cost Exception -Trade show expenses, typically, but not limited to, booth space deposit, may be incurred prior to the award period and are eligible for reimbursement provided that the event is planned to still take place during the grant performance period of September 30, 2023 to September 29, 2024
  - Construction of booth display, backdrops/graphics, and furnishings

## Eligible Expenses for Match

- Travel Expenses
  - Lodging
  - Rental Car and fuel for the rental car
- Trade Show Expenses
  - Show services (labor, utilities, security, storage, internet)
  - Shipping fees
  - Interpreter fees
- Marketing Media
  - Design of digital international marketing, which will include all forms and channels of social media and digital ad placements.
  - Translation of marketing media, including audio and video.
  - Printing of brochures, flyers and business cards.
  - Publication in the show's brochures and flyers.
- Export and Compliance Training
  - Must gain credible knowledge of export policies, regulations, and/or best practices.
  - Outcomes, such as, export plans, strategies and best practices handouts should be deliverables from the workshop.

- Export certification or training workshops offered by SBA resource partners, such as, Small Business Development Centers (SBDCs), Women Business Centers (WBCs) and SCORE are encouraged.
- Must last a minimum of one hour and include two or more individuals and/or businesses in attendance.
- Trade Mission Participation
  - Participation fee for a State of Idaho led Trade Mission.

## Matching Funds

Applicants are required to provide at least 20% cash match. For example: for every authorized \$100 you spend you will be reimbursed \$80, up to the maximum amount awarded.

- **MINIMUM AWARD = \$2,000**
  - Allowable expenditures of \$2,500, you will be reimbursed \$2,000 (\$2,500 x 80% = \$2,000)
- **MAXIMUM AWARD = \$12,000**
  - Allowable expenditures of \$14,400, you will be reimbursed \$12,000 (\$12,000 x 80% = \$2,400)

## Ineligible Expenses

Expense categories **ineligible** for reimbursement include, but are not limited to:

- First Class or Business Class airline tickets
  - If you fly First/Business Class, you will only be reimbursed up to the Economy rate. To receive reimbursement for the value of an Economy ticket when you fly First/Business class, you **MUST** provide a screen shot model of what the economy fare would have been at the time you booked your First/Business class ticket. Ensure you or your travel agent secures this documentation; without it we cannot reimburse you.
- Airline Point Redemption
  - The value of Airline Point Redemption is not a reimbursable expense. You may use points to upgrade to business or First/Business Class, however, the Economy airfare must be clearly shown on receipts.
- Travel expenses for importers/distributors, excludes in-market company employees.
- Wages, salaries, benefits, bonuses or other employee incentives
- Meals and beverages other than travel per diem
- Tips of any kind
- Capital goods.
- Expenses incurred outside of the STEP grant period (see exceptions in section D.)
- Federal regulations set by the U.S. Department of the Treasury prohibit funding of activities in/with sanctioned and/or embargoed countries. Click [HERE](#) for the current list.
- Expenses for the purpose of attracting foreign direct investment.
- Passport costs
- Immunizations (including COVID)
- Travel expenses related to quarantine requirements.
- Entertainment expenses related to entertaining current or prospective clients or government officials.

- New product development or alteration of existing products
- Cell phone rentals and cell phone roaming or long-distance charges
- Television and radio production
- Efforts to create or augment marketing and advertising campaigns to draw international visitors to a State.
- Costs associated with CE mark.
- Costs for enhancement and/or development of a company's existing product

## Application Process

### Submission Procedures

All applications are accepted online at [Idaho Commerce's Grant Portal](#). To register for a portal account and apply for a STEP Financial Assistance Award, contact Tina Salisbury at 208-287-3164 or by email: [tina.salisbury@commerce.idaho.gov](mailto:tina.salisbury@commerce.idaho.gov). Logins must be requested at least 48 hours prior to application due date. Access can only be granted Monday – Friday, 8:00 a.m. – 4:00 p.m. MST. Once registered you will receive instructions via email for using the portal. Only one login is given per company.

There may be multiple rounds for applications based upon availability of funds. Application submission is an “all-call” process where applications for projects falling within the project period of September 30, 2023 - September 29, 2024, are due by August 30, 2023 at 3:00 p.m. MDT and will be reviewed and evaluated concurrently. Applications will be awarded approximately the first week of October.

- A company is only allowed to submit one application per round.
- The maximum award per application is \$12,000.
- A company may receive a maximum of 3 Financial Assistance Awards during the period of performance of September 30, 2023 – September 29, 2024 (dependent upon availability of funds)

### Selection and Scoring Criteria

Applications will be scored by a team of subject matter experts and will be considered in the final funding determination. Applications for funding will be evaluated on applicant's export capabilities, product/service potential, commitment and resources, proposal completeness, and potential impact on the Idaho company and the greater state economy.

Subject to the demand for program funds, IDC/ISDA will determine a competitive range for applications and set a threshold score. An application that falls below the threshold may not be funded.

SBA requires states to set a maximum threshold for funding and we (Idaho Commerce) are required to provide a goal to SBA indicating the number of companies we intend to award when we apply for funds. Typically, we receive more applications than we have funds to award. Depending on the size of the applicant pool and scores for each applicant, we can't always fully fund each application. We give the max we can based upon scores and funds available, in order to reach the estimated goal of number of companies awarded that we set with the SBA at our application. Please note, there is room to receive additional funding if funds become available, and we will be giving funding priority to awarded companies.

Scoring Financial Assistance Award				
What we will measure	Application Question	Scoring Criteria for FAA	Scoring Levels	Weight
a. Applicant Overview and Information	Application Title Entire Applicant Information Section	How clear is the purpose of the activity? How complete/accurate is the company overview info?	Very Poor = 1, Poor = 2, Fair = 3, Good = 4,	5%
b. Product & Export Activity	Provide a description of your company and the products and or services offered.	Clear description of company's products?	Very Poor = 1, Poor = 2, Fair = 3, Good = 4, Very Good = 5	40%
	Describe current overall trade and export activity and how it has impacted your company to choose the project specific market.	Clear description of export activities that have led to this project choice and/or market?		
	Describe the current obstacles and other continuing difficulties relating to the company's international business and how will this project address them.	How well does the project address identified obstacles and challenges with international business?		
c. Project Proposal and Budget	If you are new to export summarize your current domestic activities and distribution. If you are not new to export, indicate "market expansion" in the answer field.	Describes domestic activity if NTE?	Very Poor = 1, Poor = 2, Fair = 3, Good = 4, Very Good = 5	40%
	Provide details on what market research or other activities you conducted that led the company to choose the market & this specific activity. Include the following: who your customers are, sales channels, market demographics, market regulations & tariffs.	How does this activity support the company's overall growth and export strategies?		
	List the activities that will be performed to accomplish the objectives of the project. (include pre-event, during event and post-event activities)	Is the budget well justified and appropriate?		
d. Performance Indicators	How will participation in this project assist you in establishing or furthering export sales?	How great is the need for the project? How effective will the project be at establishing/increasing the company's exports? How significant are the long-term benefits?	Very Poor = 1, Poor = 2, Fair = 3, Good = 4, Very Good = 5	15%
	Provide current export sales in the country(s) relating to this project.	How reasonable and achievable are the anticipated outcomes?		
	New sales in 30 days & 12-18 months. Estimated number of new distributors/partners established after this project.			

## Socially and Economically Disadvantaged Applicants

Up to 14 points will be given to companies that are socially and economically disadvantaged per the SBA guidelines: Woman Owned; Veteran or Service-Disabled Veteran Owned; Rural Classification; Located in an Opportunity Zone and/or New to STEP. See chart below for definitions of eligibility.

II. Bonus Criteria		
What we will measure:	Definitions:	Weight - up to 14 Bonus Points (Cumulative)
Small Business Communities	For the Purpose of the STEP program	
a. Owned and Controlled by Socially and Economically Disadvantaged Individuals	(Set forth in 13 C.F.R 124.103 and 104) Individuals who have been subjected to racial or ethnic prejudice or cultural bias within American society because of their identities as members of groups and without regard to their individual qualities; whose ability to compete in the free enterprise system has been impaired due to diminished capital and credit opportunities as compared to others in the same or similar line of business who are not socially disadvantaged. The socially and economically disadvantaged individual must own not less than 51% of the firm. These include: Black Americans, Hispanic Americans, Native Americans, Asian Pacific Americans, Subcontinent Asian Americans	2 Bonus Points
b. Owned and Controlled by Women	Not less than 51% unconditionally and directly owned and controlled by one or more women who are United States citizens	2 Bonus Points
c. Owned and Controlled by Veterans or Service-Connected Disabled Veterans	A person who served in the active military, naval, or air service and who was discharged or released under conditions other than dishonorable, which is demonstrated on the DD Form 214 and who is not less than 51% unconditionally and directly owned and controlled by one or more veterans who are U.S. citizens.	2 Bonus Points
d. Rural Classification	Located in a rural area, as defined at 26 USC 1393(2), Rural area. This includes any area that is outside of a metropolitan statistical area (MSA). MSAs have at least one urbanized area of 50,000 or more population, plus adjacent territory that has a high degree of social and economic integration as measured by commuting ties. See OMB Bulletin No. 15-01 for a complete list of MSAs.	2 Bonus Points
e. Located in an Opportunity Zone	An opportunity zone is an economically-distressed community where new investments, under certain conditions, may be eligible for preferential tax treatment. Localities qualify as opportunity zones if they have been nominated for that designation by the state and that nomination has been certified by the Secretary of the U.S. Treasury via his delegation of authority to the Internal Revenue Service. Use this link for a list of designated Qualified Opportunity Zones at <a href="http://www.statsamerica.org/opportunity/map.aspx">http://www.statsamerica.org/opportunity/map.aspx</a> . Be sure to zoom down to the street level to officially determine if located in the zone.	2 Bonus Points
f. New to STEP	"New" defined as any of the following: - Never been awarded a STEP International Market Access Grant or STEP Financial Assistance Award to conduct your own project. - Never participated in a STEP funded trade show organized by Idaho Department of Commerce and/or Idaho State Department of Agriculture. - Never participated in a STEP funded trade mission organized by Idaho Department of Commerce and/or Idaho State Department of Agriculture	4 Bonus Points

## Risk Assessment

A Risk Assessment Rating of up to negative fifteen (-15) points may apply to previous award recipients that have not performed adequately per the award guidelines.

III. Risk Rating - Only for previous award recipients evaluated on a per-award basis						
What we will measure		Rating Criteria	Rating Levels	Rating	Weight - 15 Points Deducted (Cumulative)	
					Meets Standards (in good standing): -0 Slightly under Standards: -1 to -5 Significantly under Standards: -6 to -10 Severely under Standards: -11 to -15	
a.	REQUEST FOR FUNDS	Post Project Fiscal Request for Reimbursement	Late and/or incomplete submittal:	-1	Up to 5 Points Deducted	
			Insufficient proof/documentation:	-1		
			Inadequate communication (max):	-3		
b.	REPORTING	Progress Performance Reporting	Late submittal (per reporting period):	-1	Up to 5 Points Deducted	
			Incomplete submittal:	-1		
c.	RETURNED FUNDS	Award Agreement Never Executed at Notice of Award	If execution or corespondence is not received in allotted time period, award will be deemed void and funds returned to the program:		-5	Up to 5 Points Deducted
			Project is cancelled after executing the award agreement:			
		Project Executed, but awardee returned unspent funds to the program, sliding scale starting at return of more than 10% of award	11-20% unspent:	-1		
			21-30% unspent:	-2		
			31-40% unspent:	-3		
			41-50% unspent:	-4		
51-100% unspent:	-5					

## Financial Reporting

The STEP program is a cost reimbursable program. Recipients of funds will be reimbursed for eligible costs after the approved activity has been completed and all documentation has been received. Requests for reimbursements are submitted online via [Idaho Commerce's Grants Portal](#) using the reimbursement portion of the "Budget and RFF 2in1" Excel worksheet submitted during application along with a .pdf of all eligible receipts. Requests must be completed and submitted **within 30 days** of the project end date listed on the award agreement.

A reminder email with submission instructions will go out about one (1) week after your project completion date. IDC will not guarantee payment of unbudgeted items. Upon final approval from IDC, payment will be disbursed to the grant recipient. Subject to the availability of federal funds it may take up to 8 weeks after submission to be received.

## Reporting Requirements

Companies will be required to complete Progress Performance Reports (PPR) indicating projected and actual sales, activities performed, including success stories and/or trade barriers. A reminder email will be sent to recipients with instructions and reporting template as deadlines approach. As a participant in the STEP Grant program, you may be required to report up to 5 times post-event, dependent upon when the project was completed. Schedule is subject to change based upon requirements set by the SBA.

Additional reporting beyond the required schedule is encouraged and appreciated, especially if your project occurs late in the grant period. It helps to continue providing the



results to the SBA and Congress so that the program may continue to receive Federal funding.

Failure to submit a report within one (1) week of its due date may cause IDC to deny reimbursement of expenditures, require funding be returned to IDC, and/or eliminate recipient from future program eligibility.

**Sample Reporting Schedule:**

- January 2024
- April 2024
- July 2024
- October 2024
- December 2024

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