

Love Where you Work

OVERVIEW

In today's integrated world, industry leaders can maintain operations almost anywhere. With our specialized workforce and low costs, it makes sense to base your back office divisions in Idaho.

Over the years, Idaho has developed a specialized workforce adept at providing what shared services companies need. Here you can effectively support overall company operations without the high costs associated with larger metro areas.

Whether at headquarter locations like **Micron**, **Simplot** and **Albertsons** or at state-of-the-art customer service centers for **Allstate**, **Wells Fargo** and **T-Mobile**, our employees are highly capable and dedicated to the success of the companies they support.

Something else to consider: People enjoy living in Idaho so much that attrition is much lower here than in surrounding areas.

INDUSTRY LEADERS

Albertsons Companies (Boise) is one of the largest food and drug retailers in the U.S. with over 2,300 supermarkets across 35 states.

Battelle Energy Alliance (Idaho Falls) manages the Idaho National Laboratory known for nuclear energy research, development, demonstration and education services.

Micron Technology (Boise) is an American global corporation and holding company engaged in the design and production of computers, semiconductors and other related products.

Paylocity (Meridian) is a provider of cloud-based payroll and human resource management software solutions.

Regence BlueShield (Boise) is a not-for-profit independent licensee of the Blue Cross and Blue Shield Association, managing the largest affiliation of health care plans in the Pacific Northwest and Mountain regions.

DID YOU KNOW?

Idaho's universities and colleges work with businesses directly to set up tailored training and coursework programs to provide valuable skills, knowledge and resources to the industry.



QUICK FACTS ON THE BACK OFFICE AND SHARED SERVICES INDUSTRY

\$9.4 B

Contributed to
Idaho's GDP

12,054

Establishments

96,566

Jobs

\$68,017

Average wage

34.4%

10-Year Projected
Growth Rate

*All employment and wage numbers are from IDOL, and GDP data is from the Bureau of Economic Analysis.

HEADQUARTER HAVEN

Home to nearly 2,000 major company HQs, ideas and decisions made in Idaho impact people in nearly every part of the world. Large companies and enterprises like **Micron Technology**, **Albertsons**, **JR Simplot** and **Lamb Weston** have realized the benefits of locating their industries from a business-friendly state with one of the top-performing economies in the nation.

PROFESSIONAL SCIENTIFIC AND TECHNICAL SERVICES

Idaho is home to medical information service leaders like **EMSI**, global consulting engineering firms like **POWER Engineers** and the nation's premier nuclear science and technology lab, the **Idaho National Laboratory**, managed by the **Battelle Energy Alliance** for the Department of Energy's Office of Nuclear Energy.



ADMINISTRATIVE AND SUPPORT SERVICES

Idaho is well-known for its stable business climate and its workforce's strong work ethic, which is why companies like **Allstate**, **Teleperformance** and **Wells Fargo** are eager to direct their customers to call centers and service centers to the Gem State. Companies like **Paylocity**, are home to an increasingly important tech sector, providing ample opportunity for employee and company growth.

COST OF LIVING INDEX

Idaho - 93.9

Arizona - 101.3

California - 142.4

Colorado - 104.2

Montana - 99.4

Nevada - 108.8

Wyoming - 94.3

Oregon - 133.7

Utah - 97.9

Washington - 113

*Average composite index based on national average of 100 ; Source: C2ER, 2020