# Idaho Broadband Task Force

Presented by RS&I



### Brief History of RS&I

- 1972 RS&I Founded in Idaho Falls, ID
- 1982 RS&I solidly positioned in the emerging satellite TV/Cband industry
- 1999 RS&I joins forces with Hughes for satellite broadband services.





#### **About RS&I**

 47 yrs Expertise in the development and administration of authorized retailer opportunities. • SACRAMENTO
• DENVER
• CORONA
• PHOENIX

• DALLAS

HOUSTON

 Full-service sales, marketing and distribution centers serving a network of more than 2,500 independent retailers throughout the Western and Central United States.



#### Current RS&I Partners

dish HughesNet vivint.SmartHome % CenturyLink®













- Dates back to Howard Hughes
- 1999 Began Consumer Satellite Internet
- Hughes built propriety logarithms for satellite communications



 Inherently secure – used by gas stations, gaming systems nation wide



- 2008 Launched the Spaceway 3 Satellite
  - 2 to 5Mbs download Speeds



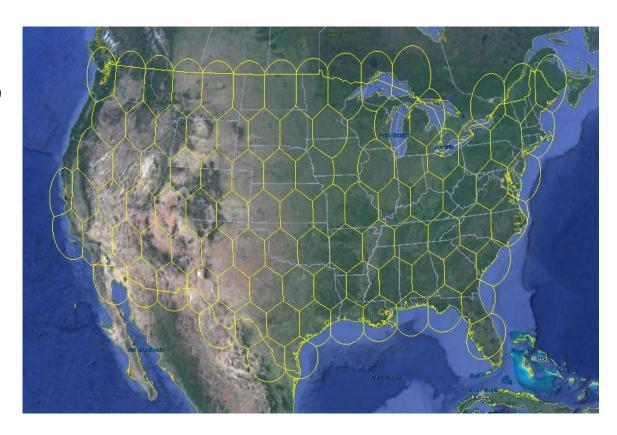


- 2012 Launched Echo XVII (17) – Jupiter 1
  - Delivering 15Mbps download Speeds
  - Focus on the more dense Rural areas
  - Covered a portion of the Idaho Panhandle





- 2017 –Launched EchoXIV (19) –Jupiter 2
  - 25+Mbps service over whole US

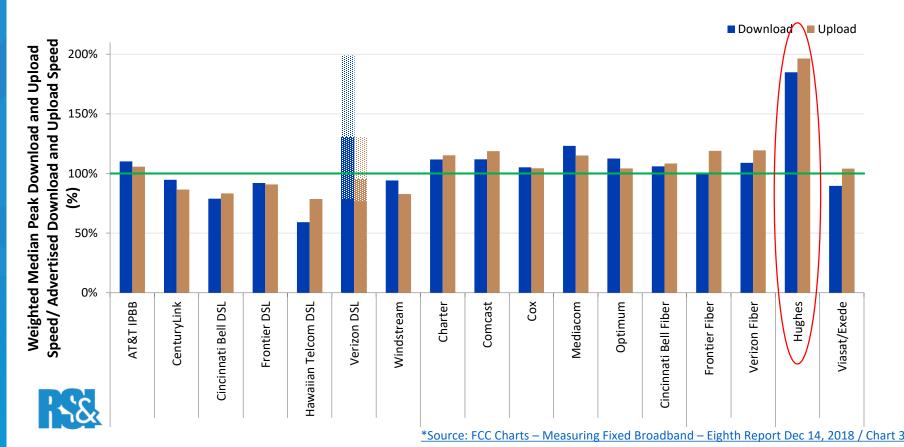


Hughes Target Market: 18 million homes (120 million in US) The unserved/under-served markets in rural America



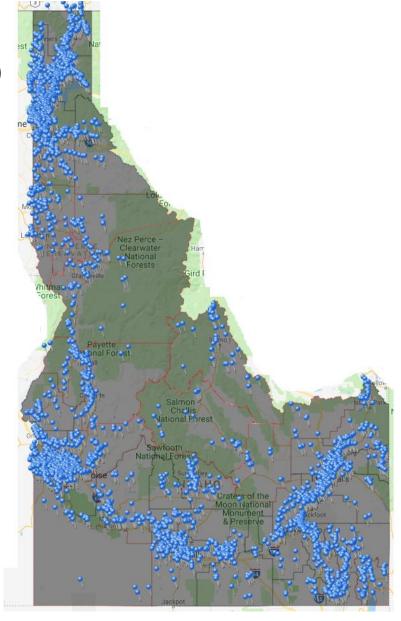
# FCC Awards for delivering stated performance: 4 Years in a Row





# HughesNet in Idaho

- HughesNet Coverage of Idaho
  - Jupiter 1 & 2
- Since Launch of J2 (April 2017)
  - Idaho County
    - ~360 new installs
    - ~100 upgrades
  - State of Idaho
    - ~ 8,800 new installs
    - ~ 1,900 upgrades





#### Easily Connect to HughesNet

- Connect to HughesNet
  - Clear view of the Southern Sky
  - Outdoor antenna installation
  - Cable run into the home connected to Modem
  - Modem includes built-in Wi-Fi router
    - 2.4 Ghz and 5Ghz channels
    - Mesh connectivity allowing for additional wireless access points for extending coverage
  - 2-hour average install time
  - All installers certified through Hughes training programs





#### Comments from Idahoans

"The difference from our previous Gen3 to the existing Gen5 is worlds apart - We are extremely pleased with the speed, amount of data for the plan and the associated cost... We live on a remote ranch totally off of the public grid and to finally have a truly useful internet connection is a blessing."

Riggins, Idaho | March 30, 2017

"Can't think of anything to add. We are pleased with the speed, availability and the service. Very happy with our choice to go with HughesNet."

Buhl, Idaho | August 21, 2017

"I really am impressed with the Hughes net wireless WFI. I had been running mifi which has gotten terrible and my 4G LTE became rather frustrating to get pages to load. \Hughes net has made surfing the net fun again. Thank you all so much for getting us mountain folks connected."

Saint Maries, Idaho | January 13, 2018

"Right now everything seems to be going good. Since we got the upgrade it is so much better than before. Our internet was so slow we could hardly delete are E-Mail but now it is so much faster. Thank you Hughes Net."

Pocatello, Idaho | March 30, 2017



#### Comments from Idahoans

"We're happy both with the service and the price! We wish we'd come to you before installing the last provider at our previous home" Athol, Idaho | August 11, 2019

"I am really satisfied with Hughesnet."

Cottonwood, Idaho | July 26, 2019

"It works just as fast as we need it to."

Sandpoint, Idaho | September 1, 2018

"Just glad I have internet after waiting a long time to get it"

Deary, Idaho | August 23, 2018

"Good streaming so far."

Mountain Home, Idaho | September 18, 2018



#### HughesNet Pricing

**10 GB** 

Perfect for the single user or couple who is passionate about fast internet

\$59.99

PER MONTH

**20 GB** 

Best for the small family whose love of the internet is growing as fast as their kids.

\$69.99

PER MONTH

**30 GB** 

Idea for today's connected household with multiple devices.

\$59.99 PER MONTH **50 GB** 

The plan you need to keep your whole family rolling in internet bliss.

\$149.99

**PER MONTH** 

#### All Service Plans Include:

- 25 Mbps download speeds, 3 Mbps upload speeds
- Unlimited Data No Hard Data Limits
- Built-in Wi-Fi
- Video Data Saver
- Bonus Zone: 50 GB per month of additional data to use off-peak hours (2am-8am)
- See website for exact detail and disclaimers



## HughesNet Equipment Options

#### Lease

Lease the equipment and reduce your upfront cost.

Equipment Lease Fee: \$14.99/mo.

Standard Installation: Free Lease Set-up Fee: \$99

FREE Standard Installation
Limited-time offer

#### **Purchase**

Purchase the equipment and own it for life. The one-time cost includes equipment and standard installation.

Equipment and Standard Installation

\$449.98

- 1 Actual speeds may vary and are not guaranteed.
- If you exceed your monthly plan data, you will experience reduced data speeds, which are typically in the range of 1–3 Mbps, until the start of your next billing period.
- Streaming is optimized with video streams at DVD quality (up to 480p).
- Free standard installation applies to new Lease subscribers only. Not valid with Purchase option. Limited-time offer.
- <sup>5</sup> Express Repair Basic includes 2nd business day onsite service, 8am–5pm, Monday through Friday. \$29.95 per onsite repair incident applies in addition to monthly fee. Express Repair Premium includes next business day onsite service, 8am–5pm, Monday through Friday. \$29.95 per onsite repair incident applies in addition to monthly fee.
- Norton<sup>®</sup> Security Online covers PCs, Macs, Android, iOS devices. Your subscription includes coverage on the specified number of devices and protection updates and features may be added, modified or removed subject to the acceptance of the Norton License Agreement. Some features are not available on iPad<sup>®</sup> and iPhone<sup>®</sup>.
- \$75 savings on HughesNet Voice equipment. 24-month commitment required. Offer ends 6/26/19.
- \* \$19.95 offer represents a \$10 monthly savings for 12 months. After 12 months, the monthly fee reverts to \$29.95. 24-month commitment required. Offer ends 9/25/19.

Offers void where prohibited by law. Other restrictions may apply. Offers dependent upon physical address. Certain geographical areas are not eligible.

Minimum term required. Visit legal. Hughes Net. com for details. Monthly service and early termination fees apply.

Checkmark Logo and Norton are trademarks or registered trademarks of Symantec Corporation or its affiliates in the U.S. and other countries.

© 2019 Hughes Network Systems, LLC, an EchoStar company, HughesNet is a registered trademark of Hughes Network Systems. H60019 G MAY 19



## HughesNet Future

- 2021 Planned launch of Jupiter 3
  - Faster
  - Bigger
  - Better





#### Contact

- Brian DeRusha
  - COO
  - (208)523-5721
  - brian.derusha@rsiinc.com

#### **Hughes**Net<sub>®</sub>

- Tyson Walker
  - VP | Operations
  - (208)523-5721
  - tyson.walker@rsiinc.com



