



IDAHO EXPORTER RESOURCE GUIDE

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LOCAL SOURCES FOR EXPORT ASSISTANCE

Remember that you are not alone. In Idaho, there is a vast array of resources both domestically and in key international markets to assist you with your export needs. As many new and successful exporters have discovered, exporting can be an important source of growth, but sometimes challenging. Idaho exporters strengthen their local communities by creating jobs and new opportunities for Idaho workers. This in turn contributes to the economic growth of the United States as a whole.

In this guide, you will find valuable information on local, state and federal government and business resources for export assistance describing services and listing local contacts. Idaho has international trade offices in Asia, China and Mexico with in-country specialists that can assist with efforts in those regions.

There is a section on various resources for export information to help you research and select potential overseas markets, understand trade regulations affecting U.S. exports, locate federal government information resources, and other valuable links to help you in developing your export plan. If you need specific local business contacts for various services related to your export needs, go to the “Business Contacts” section in this guide.

The State of Idaho Departments of Agriculture and Commerce have international trade specialists to help you with your export needs and encourage you to utilize the resources listed in this guide to achieve your exporting goals.

Idaho State Department of Agriculture (ISDA) & Department of Commerce (IDC)

The International Business Team from the Idaho Department of Commerce (IDC) and the Market Development Division at the Idaho State Department of Agriculture (ISDA) provide export promotion assistance to Idaho businesses interested in international trade. Services include:

Export Counseling

Our offices work one-on-one with Idaho companies to assist in determining export potential, analyzing target markets, providing market research, defining market entry strategies, answering questions about payment terms, financing, logistics, shipping, and a variety of other export-related topics. We maintain relationships with export resources in selected countries and can refer you to the best contacts for your exporting needs.

Trade Missions

Trade missions are sales trips to foreign countries and provide Idaho companies with an unparalleled opportunity to pursue potential business partnerships, make contacts, and open doors in foreign markets. Trade missions are extremely targeted, and each Idaho company receives a customized itinerary with pre-qualified contacts specifically designed to meet their individual business goals. Trade missions are often led by the Governor or Lt. Governor but may also be led by a Director or other state staff. Governor led missions provide Idaho companies with higher-level meetings in-country that companies often cannot achieve on their own.

International Buying Delegations

IDC and ISDA pre-qualify delegations of international buyers through an intensive screening process to ensure reputable, capable, and ready-to-buy prospects. Delegations travel throughout Idaho to visit companies who are directly matched to the interests of foreign buyers. Inbound groups help your company begin building relationships with buyers without the expense of international travel and allow you to collect feedback on the viability of your product or service directly from buyers in your sector or industry.

Export Education

Our agencies, in collaboration with service providers and private and public entities, provide export education through workshops, webinars, and seminars designed for both new-to-export companies as well as those with years of international experience. Regardless of your export question, we will tap you into our vast network of resources to find the answers you need.

Market Research

IDC and ISDA have access to some of the largest market research databases, such as Euromonitor International and USA Trade Online, to help develop your company's strategic exporting efforts. Our staff can run customized statistical reports for your products and markets of interest to better understand trade flows, support export market development, opportunity analysis, and guide market entrance and expansion strategies.

Trade Policy

Our agencies help expand market access for Idaho products by working to remove trade barriers that restrict or prohibit the movement of Idaho products into foreign markets. We collaborate with state and federal officials, foreign governments, and trade organizations on trade issue resolution, work to ensure that issues of particular importance to Idaho are addressed in bilateral and multilateral trade negotiations, and host technical teams when needed to establish export protocols. ISDA also updates the Idaho Agriculture Trade Issues Report each year, a publication that reports on trade issues affecting agricultural products.

Grant Opportunities

IDC and ISDA receive funding from federal agencies to provide competitive grants to Idaho companies for a variety of export related activity. For a list of current opportunities, visit www.commerce.idaho.gov/incentives-and-financing/grants or <https://agri.idaho.gov/main/marketing/financial-assistance/>

Idaho Department of Commerce

International Business Team
700 West State Street - P.O. Box 83720 Boise, ID 83720-0093
Tel: (208) 334-2470 Fax: (208) 334-2631 <http://trade.idaho.gov>

Idaho State Department of Agriculture

Market Development Division
2270 Old Penitentiary Road - P.O. Box 7249 Boise, ID 83707
Tel: (208) 332-8500 Fax: (208) 334-2879 www.agri.idaho.gov

IDAHO'S OVERSEAS TRADE OFFICES

Idaho supports contractual full-time offices for Taiwan and Southeast Asia, China, and Mexico, which are strategically located in key export regions throughout the world. As residents of the respective trade office countries and territories, our trade representatives are experts on trade opportunities and regulations and have a wealth of contacts in their respective regions. Our trade office managers are here to guide you through the steps of expanding into foreign markets. Idaho's International Trade Offices:

- Cultivate relationships with current and potential customers for Idaho products and services
- Conduct buyer pre-qualification and due diligence
- Disseminate trade leads and requests for Idaho products from foreign customers
- Travel to Idaho each year to conduct one-on-one consultations with Idaho companies
- Arrange key in-country meetings with buyers, business partners, and government officials for Idaho companies visiting the market
- Provide market information and research
- Maintain relationships with government agencies for additional on- the-ground support
- Coordinate Idaho "pavilions" with Idaho exhibitors at targeted industry tradeshows
- Provide translation services on product literature and promotional material (nominal fees may apply depending on length of text)
- Serve as interpreters for Idaho companies during business meetings
- Represent Idaho at in-country industry events and association meetings

Mexico



Ms. Fabiola McClellan, Director & Official Representative
State of Idaho-Mexico Trade Office
Rancho Santa Fe 1
Av. Bernardo Quintana 110, interior 19
La Loma de Santa Fe
CDMX 01210, Mexico
Tel: +52 55 3494 9877 or +1(210) 909 2827
Email: <mailto:fabiola.idaho@attendmi.com>
Web: www.idaho-negocios.org

Taiwan And Southeast Asia



Mr. Eddie Yen, Director & Official Representative
State of Idaho-Asia Trade Office
Taipei World Trade Center
7D-15, No. 5, Sec. 5, Xinyi Road
Taipei, Taiwan 11011
Tel: +886-2-2725-2922
Fax: +886-2-2725-1248
Email: eddieyen@idahoasia.org
Web: www.idahoasia.org

The Idaho-SE Asia Trade Office can assist in the following countries:

- Indonesia
- Malaysia
- Philippines
- Singapore
- Taiwan
- Thailand
- Vietnam

China



Ms. Tara Qu, Chief Representative State of Idaho-
China Trade Office
No. 681 Xiaomujiao Road, 28th floor
Shanghai, China 200032
Tel: +86-21-6473-0881
Fax: +86-21-6473-6565
Email: taraqu@idahochina.org
WeChat:



U.S. EXPORT ASSISTANCE CENTER OF IDAHO – U.S. COMMERCIAL SERVICE (USCS)

The U.S. Commercial Service of the U.S. Department of Commerce is a federal government agency dedicated to helping small to medium sized Idaho businesses realize their export potential. Every year, the U.S. Commercial Service helps thousands of companies export goods and services worth billions of dollars. The experienced staff of International Trade Specialists will help you:

- Identify and evaluate international partners
- Identify and evaluate the best potential markets for your products or services
- Navigate international documentation challenges
- Create market entry strategies
- Other export related guidance

The U.S. Export Assistance Center, located in Boise, is part of an international network of global professionals in more than 75 countries. Whether you are looking to make your first export sale or expand to additional international markets, they offer the trade counseling, business matchmaking, market intelligence, and commercial diplomacy you need to connect with lucrative business opportunities. In addition, they can help you to develop trade finance and insurance strategies that align with your particular business objectives and help you complete your export transaction. Following is a list of their general assistance areas. Please note, availability of some services may vary based on international market conditions and/or staffing.

Trade Counseling

Planning and Strategy

- Create a comprehensive international business plan for entry or expansion into targeted markets
- Get ideas and cost-effective solutions to help achieve your business goals

Legal and Regulatory Issues

- Determine export licensing needs for shipping your products
- Understand and comply with global product standards, certification requirements, electricity regulations, and packaging laws
- Learn how to avoid intellectual property rights issues and legal disputes

Documentation and Product Requirements

- Learn about export documents, including Electronic Export Information filing, invoices, packing lists, and certificates of origin
- Verify the tariff rate for your product, as well as any import fees for a particular market
- Determine your product's Schedule B and HS numbers

Trade Problems

- Get assistance with customs-related issues
- Obtain support from their Advocacy Center if your company's exports or foreign bids are adversely affected by a trade barrier or by market access issues
- Learn how to limit the risk of non-payment, and receive counseling if problems arise

Trade Finance and Insurance

- Formulate an export finance strategy leveraging loan programs provided by the Export-Import Bank of the United States (EXIM), the Small Business Administration (SBA), and other trade finance organizations to reduce risk and enable your company to offer competitive terms of sale
- Get guidance on pricing your products and services to ensure competitiveness in your target markets while maximizing your profits

Business Matchmaking

Contact Lists

- Identify potential partners
- Market your firm directly to local companies

Partner Search

- Identify potential partners and get detailed company reports
- Determine the marketability of your product or service

Personalized Business Matchmaking

- Meet one-on-one with pre-screened buyers, sales representatives, and business partners through their Gold Key Service
- Leverage customized market briefings, research, and advice

Trade Missions

- Participate in official business development missions led by senior U.S. government officials
- Meet with agents, distributors, government and industry officials, prospective customers, and U.S. Embassy officials

Trade Shows

- Use their International Buyer Program to meet with pre-screened buyers and receive export counseling at major U.S. trade shows
- Exhibit in the U.S. Pavilion at their Certified Trade Fairs
- Distribution of your marketing literature at international trade shows

In-Country Promotions

- Leverage customized venues to reach potential partners and buyers
- Feature your company on their local-language websites

Market Intelligence

Country and Industry Reports

- Get accurate and detailed information—at no cost—from more than 100,000 country and industry market reports, written by in- country trade professionals
- Receive updates on new regulations, business trends, and government-financed projects

Customized Market Research

- Gauge the sales potential for your products or services with individualized reports on global markets
- Discover which factors influence prospective customers, identify your competitors, and obtain pricing for comparable products

Background Reports

- Learn about potential partners from our trade professionals working in the target markets
- Order an international company report containing available sales, profit figures, potential liabilities, and other financial information

Trade Data and Analysis

- Get the latest annual and quarterly trade data by country, state, commodity, and year
- Find industry-specific trade data and analysis
- Obtain country-specific tariff and trade agreement information

Commercial Diplomacy

- Overcome trade obstacles to successfully enter international markets
- Benefit from coordinated U.S. government engagement with foreign governments to protect U.S. business interests
- Access U.S. government trade advocacy for your foreign government procurement bids

U.S. Export Assistance Center of Idaho

U.S. Commercial Service

U.S. Department of Commerce

700 West State Street, 2nd Floor

P.O. Box 83720

Boise, ID 83720-0093

Tel: (208) 364-7791

Fax: (208) 334-2783

Contact: Amy Benson, USEAC Director

Email: amy.benson@trade.gov

<https://export.gov/idaho/>

SMALL BUSINESS ADMINISTRATION (SBA)



The Small Business Administration (SBA) can design individual programs to meet your specific needs. International services provided by the SBA include:

Counseling and Training

- U.S. Export Assistance Centers (USEACs) help you explore the process of exporting at centers across the country. Each one is staffed by professionals from public and private organizations with experience in export assistance for small- and medium-sized businesses
- Small Business Development Centers (SBDCs) are hosted by leading universities and state economic development agencies and are partially funded through a partnership with SBA. Their advisors offer free business consulting and low-cost training services
- International Trade Hotline, the SBA's Office of International Trade, publicizes the small business benefits of U.S. trade agreements and helps protect the rights of small businesses under these agreements. Contact the toll-free trade hotline at 1-855-722-4877

Find International Buyers

- State Trade Expansion Program (STEP) provides financial awards to state and territory governments to help small businesses with exporting

Export finance programs

- Export Express Loans can directly underwrite a loan without getting prior approval from the SBA, which allows you to get capital quickly. Loans are typically approved within 36 hours, and can be up to \$500,000
- Export Working Capital Loans allow small business owners to apply for loans in advance of finalizing an export sale or contract, giving exporters great flexibility in negotiating export payment terms. These loans can be up to \$5 million, and the turnaround time is usually five to 10 business days.
- International Trade Loans help small businesses enter international markets and make investments to compete with other importers. These loans offer a combination of fixed asset, working capital financing, and debt refinancing with the SBA's maximum guaranty of 90 percent on the total loan amount. The maximum loan is \$5 million in total financing.

Small Business Administration

380 East Parkcenter Blvd. Suite 330

Boise, ID 83706

Phone: (208) 334-9004

Fax: (208) 334-9353

<https://www.sba.gov/offices/district/id/boise>

IDAHO SMALL BUSINESS DEVELOPMENT CENTER (SBDC)



The Idaho Small Business Development Center (SBDC) is a statewide, university-based organization empowering small business success since 1986. Idaho SBDC assistance is available at no cost to anyone starting or expanding a private small business in Idaho. There is a network of six regional centers throughout Idaho and one state office located in Boise. All seven offices are hosted by a university or college, allowing for strong partnerships with their affiliated higher ed institutions, the private business community and federal, state and local government. Visit <https://www.idahosbdc.org> to learn more about their no-cost services.

Idaho Small Business Development Center (SBDC) Locations:

1. [REGION I - North Idaho College SBDC - Coeur d'Alene](#)
2. [REGION II - Lewis-Clark State College SBDC - Lewiston](#)
3. [REGION III - Boise State University SBDC - Boise](#)
4. [REGION IV - College of Southern Idaho SBDC - Twin Falls](#)
5. [REGION V - Idaho State University SBDC - Pocatello](#)
6. [REGION VI - Idaho State University SBDC - Idaho Falls](#)
7. [STATE OFFICE - Boise State University SBDC - Boise](#)



CUSTOMS OFFICE



The U.S. Customs and Boarder Protection secure American borders. This website contains import, export, and travel information.

U.S. Customs Office—Boise

1655 S. Enterprise Street Boise, ID 83705

Tel: (208) 334-9062

<https://www.cbp.gov/>

OTHER RESOURCES FOR EXPORT INFORMATION

General Export Resources

- **A Basic Guide to Exporting** – U.S. Commercial Services
<http://export.gov/basicguide/index.asp>
 - Downloadable comprehensive guide to exporting e-book
- **Export.gov** – US Commercial Services <https://export.gov/>
 - Extensive website to help U.S. companies export
- **Global Edge** – Michigan State University
<http://globaledge.msu.edu/reference-desk/export-tutorials>
 - Link to various resources regarding the different aspects of exporting
- **Idaho District Export Council** <https://www.exportidaho.com/>
 - A volunteer organization drawn from Idaho industries and service providers to help other Idaho firms compete and win business in the international marketplace
- **SBA (Small Business Administration) Export Planner**
<https://www.sba.gov/exportbusinessplanner>
 - Guide to determine export readiness and planning from the SBA
- **SBA International Site**
<https://www.sba.gov/category/navigation-structure/exporting-importing>
 - Page provides links to many resources regarding exporting
- **The Journal of Commerce** <http://www.joc.com/>
 - Online website containing a vast amount of resources regarding exporting
- **USA Trade Online (Sign- In Required)** <https://usatrade.census.gov/>
 - Database provided by U.S. Census Bureau with various resources for trade
- **U.S. Commercial Service Webinars** <http://www.export.gov/webinars/>
 - Recorded Webinars on wide variety of topics regarding trade
- **U.S. Department of Agriculture**
<http://www.fsis.usda.gov/wps/portal/fsis/topics/international-affairs/exporting-products/export-checklist>
 - Food Safety and Inspection Service's export checklist
- **U.S. Department of Commerce** <http://export.gov/salesandmarketing/index.asp>
 - Wide variety of resources regarding marketing internationally

Regional and Country Information

- **CIA World Factbook** <https://www.cia.gov/library/publications/the-world-factbook/index.html>
 - Comprehensive database on countries and regions world- wide
- **Country Commercial Guides** <http://export.gov/ccg/index.asp>
 - Country-specific information regarding many elements of trade
- **Country Risk Ratings**
http://www.coface-usa.com/CofacePortal/US_en_EN/pages/home/risks_home
 - Website includes publications covering the risks of doing business in individual countries

- **Economy Rankings** - World Bank, Doing Business
<http://www.doingbusiness.org/rankings>
- Rankings of country economies including statistics of doing business and other important aspects of trade with- in a country
- **Global Market Information** <https://smallbusiness.fedex.com/where-to-grow.html>
 - Links to studies, shipping documents, etc.
- **Indexmundi Country Profiles** <http://www.indexmundi.com/>
 - Database of country statistics from various sources
- **Market Research** <https://www.trade.gov/international-market-research>
 - Variety of market research resources and guidelines provided by the U.S. Commercial Service
- **Trade Leads – U.S. Department of Commerce** <http://export.gov/tradeleads/index.asp>
 - Resource provided by the U.S. Commercial Service to help identify leads for U.S. companies

Shipping, Regulations, Standards & Tariffs

- **ASTM International**
<http://www.astm.org/Standard/index.html>
 - More than 13,000 standards for products can be purchased from this website
- **Codex Alimentarius**
<http://www.codexalimentarius.org/>
 - International food standards, guidelines and codes of practice for safety, quality and fairness
- **Country Guidance – Bureau of Industry and Security**
<http://www.bis.doc.gov/index.php/policy-guidance/country-guidance>
 - Determine if a license is required to export to specific countries
- **Country Profiles for each country FedEx serves**
<https://smallbusiness.fedex.com/international/country-snapshots.html>
 - Import prohibitions, general import restrictions, & general export restrictions
- **Customs Info Database Tariff Look-up Tool**
<https://www.trade.gov/customs-info-database-user-guide>
 - Global tariff look-up tool
- **Duty Rates - U.S. Customs and Border Protection**
<https://www.cbp.gov/trade/programs-administration/determining-duty-rates>
 - Determining Duty Rates
- **European Commission**
http://ec.europa.eu/growth/single-market/european-standards/harmonised-standards/index_en.htm
 - Harmonized European Standards to demonstrate that products, services, or processes comply with relevant EU legislation
- **Harmonized Tariff Schedule**
<http://hts.usitc.gov/>
 - Look up tariffs schedules and tariffs classification rulings by HTS Code
- **Integrated Data Base (IDB) and Consolidated Tariff Schedules (CTS) - World Trade Organization** <https://tao.wto.org/welcome.aspx?ReturnUrl=%2f%3fui%3d1&ui=1>
 - Tariff Analysis Online facility

- **International Standards Organization**
<http://www.iso.org/>
 - Information about international standards (with detailed information available for purchase)
- **NAFTA Customs Procedures** - U.S. Customs and Border Protection
<http://www.cbp.gov/trade/nafta/a-guide-to-customs-procedures>
 - Detailed explanation of NAFTA
- **Regulations - Bureau of Industry and Security**
<https://www.bis.doc.gov/index.php/regulations>
 - International trade regulations by product category
- **Sample Agent Contracts** <http://contracts.onecle.com/>
 - Link to different contracts you might encounter
- **Schedule B - U.S. Census Bureau** <http://www.census.gov/foreign-trade/schedules/b/index.html>
 - Schedule B browser and search
- **Tariff Download Facility** - World Trade Organization
<http://tariffdata.wto.org/Default.aspx?culture=en-US>
 - Database on Most-Favored-Nation (MFN) applied and bound tariffs at the standard codes of the Harmonized System (HS) for all WTO Members
- **UPS Trade Ability International Tools** (free registration required)
https://wwwapps.ups.com/tradeability?loc=en_US&WT.svl=PNRO_L1
 - Look up estimated landed costs, find harmonized codes, detect export licenses, screen for denied parties, and other international tools
- **U.S. Customs and Border Protection - ACE and Automated Systems**
<http://www.cbp.gov/trade/automated>
 - Mandated process in order to move goods across U.S. border
- **U.S. Department of Commerce - Tariff and Import Fees**
http://export.gov/logistics/eg_main_018130.asp
 - Helpful resources to determine whether there will be a duty on your product

Financing & Funding

- **Country Limitation Schedule**
<http://www.exim.gov/tools-for-exporters/country-limitation-schedule>
 - A Schedule by country to see if the EXIM Bank operates at a certain level, or at all, in each market
- **Export-Import Bank of the United States (EXIM)**
<http://www.exim.gov/>
 - The EXIM Bank is the official export credit agency of the United States with many programs to help finance U.S. exporters.
- **Idaho State Department of Agriculture**
<https://agri.idaho.gov/main/marketing/financial-assistance/>
 - Financial assistance programs and grants provided by the Idaho State Department of Agriculture
- **Idaho Department of Commerce**
<http://commerce.idaho.gov/incentives-and-financing/grants>
 - Financial assistance and grants provided by the Idaho Department of Commerce

- **U.S. Department of Agriculture**
<https://www.fsa.usda.gov/programs-and-services/farm-loan-programs/index>
 - Farm Loan programs
- **U.S. Small Business Administration (SBA)**
<https://www.sba.gov/category/navigation-structure/loans-grants>
 - Loans & Grants offered by the SBA
- **Western United States Agricultural Trade Association (WUSATA)**
<https://www.wusata.org/whatwedo/fundmatchprogram/>
 - Eligible companies can receive up to 50% reimbursement for overseas marketing and promotion events

Trade Statistics

- **District Export Council**
<http://districtexportcouncil.org/content/country-export-promotion-comparative-analysis>
 - Comparative Analysis across countries
- **Foreign Trade Statistics - U.S. Census Bureau**
<https://www.census.gov/foreign-trade/index.html>
 - Updates and information on trade
- **International Monetary Fund**
<http://www.imf.org/external/data.htm>
 - Variety of trade and international statistics
- **International Trade Administration- U.S. Department of Commerce**
<http://tse.export.gov/TSE/TSEhome.aspx>
 - Trade Data visualizations and statistics
- **Trade and Tariff Data - World Trade Organization**
http://www.wto.org/english/res_e/statis_e/statis_e.htm
 - Databases and publications to provide access to data on trade flows, tariffs, non-tariff measures (NTMs) and trade in value added
- **Trade Map** <http://www.trademap.org/>
 - International trade statistics
- **United Nations Comtrade** <http://comtrade.un.org/>
 - Database of detailed trade data
- **United Nations Data** <http://data.un.org/>
 - Wide variety of international databases including trade, education, finance and tourism
- **USDA Foreign Agricultural Service Export Reporting Service**
<https://www.fas.usda.gov/data>
 - Agricultural Trade statistics
- **USA Trade Online** <https://usatrade.census.gov/>
 - Export Data for foreign markets including unit price

Government Organizations

- **Bureau of Industry and Security** <http://www.bis.doc.gov/>
 - Export control information and treaty compliance
- **Foreign Agricultural Service** <http://www.fas.usda.gov/>
 - Assists exporters of agricultural products
- **Foreign Consular Offices in the United States** <http://www.state.gov/s/cpr/rls/fco/>
 - Contact Information for all U.S. foreign consular offices
- **Idaho State Department of Agriculture** <http://www.agri.idaho.gov/>
 - Market Development Division provides education and assistance to Idaho producers and growers
- **Idaho Department of Commerce** <http://trade.idaho.gov/>
 - Commerce export information and resources specific to Idaho
- **International Trade Association** <http://www.trade.gov/>
 - Offers services to exporters, provides data & analysis, and works to create trade opportunities and to remove trade barriers. Website includes a vast amount of resources regarding trade.
- **United States Agriculture Marketing Service** <http://www.ams.usda.gov/>
 - Current News and information regarding the agricultural industry and marketing resources
- **United States Department of Agriculture** <https://www.usda.gov/>
 - Agency that provides leadership on food, agriculture, natural resources, rural development, nutrition, and related issues based on public policy, the best available science, and effective management
- **United States Customs and Border Protection** <http://www.cbp.gov/>
 - Website contains import and export requirements
- **U.S. Department of State** <http://www.state.gov/>
 - Detailed information about the history, political conditions, and economy of each country, as well as U.S. policy issues and diplomacy for each
- **U.S. Department of Commerce** <https://www.commerce.gov/>
 - Agency designed to promote job creation, economic growth, sustainable development, and improved standards of living for Americans
- **U.S. Commercial Service** <https://www.export.gov/>
 - Vast resource for all information regarding trade and offers help in connecting businesses with international buyers
- **U.S. Small Business Administration** <https://www.sba.gov/>
 - Agency created to aid, counsel, assist and protect the interests of small business concerns

World Development Indicators

- **UN Human Development Reports** <http://hdr.undp.org/en/reports/global/hdr2007-2008/>
 - International reports with regards to expanding the richness of human life, rather than simply the richness of the economy in which human beings live
- **World Bank**
<http://data.worldbank.org/data-catalog/world-development-indicators>
 - Global development data which includes national, regional, and global estimates

Business Directories

- **European Yellow Pages** <http://www.europages.com>
 - Database of European companies
- **International Yellow Pages** <http://www.yellow.com/international.html>
 - International business directory
- **Kompass** <http://us.kompass.com/>
 - Business database
- **MANTA Worldwide Company Listing** <http://www.manta.com/world/>
 - Business listings from the United States, Canada, United Kingdom and Australia
- **Weddle's Industry Associations** <https://www.weddles.com>
 - Database of associations divided by industries
- **WAND Industrial Database** <http://www.wand.com/core/default.aspx>
 - Database of industries worldwide

B2B Marketplaces

- **Alibaba** <http://www.alibaba.com/>
 - Business to Business online shopping
- **Brazil Import Export Directory** <http://br.tradeholding.com/>
 - Business to Business online shopping
- **Federation of International Trade Associations** <http://fita.org/tradehub.html>
 - Links to international trade leads
- **Global B2B Marketplace** <http://www.ec21.com/>
 - Business to Business online shopping
- **Indiamart** <http://trade.indiamart.com/>
 - Business to Business online shopping

Paid Resources

- **Euler Hermes** <http://www.eulerhermes.com/>
 - Trade resources and publications
- **Euromonitor International** <http://www.euromonitor.com/>
 - Online reports for purchase and free industry articles
- **Piers** <https://www.piers.com/>
 - Market research and trade lead subscription

Online Converters

- **Oanda** <http://www.oanda.com/currency/converter/>
 - Currency Converter
- **Metric Conversions** <http://www.metric-conversions.org/>
 - Metric Conversion
- **Time and Date** <http://www.timeanddate.com/worldclock/>
 - World Clock

BUSINESS CONTACTS

International Lawyers in Idaho

Hawley Troxell

877 Main St, Suite 1000

Boise, ID 83702

Tel: (208) 344-6000

Contact: Nick Miller

Email: nmiller@hawleytroxell.com

www.hawleytroxell.com

Holland & Hart

800 W Main St, Suite 1750

Boise, ID 83702-7714

Tel: (208) 342-5000

Fax: (208) 343-8869

www.hollandhart.com/

Perkins Coie LLP

1111 W Jefferson St, Suite 500

Boise, ID 83702-5391

Tel: (208) 343-3434

Fax: (208) 343-3232

www.perkinscoie.com/boise

Stoel Rives LLP

101 S Capitol Blvd, Suite 1900

Boise, ID 83702-7705

Tel: (208) 389-9000

Fax: (208) 389-9040

www.stoel.com

Idaho Banks With International Banking Services

Banner Bank

6149 N. Meeker Place Suite 200

Boise, ID, 83713

Tel: (208) 424-2855

Service: Letters of credit, standby letters of credit, foreign bank information, documentary collections, and trade financing

www.bannerbank.com/business-solutions/services/international-services

Umpqua Bank

280 South Capital Blvd St 200

Boise, ID 83702

Tel: (208) 424-2000

Contact: Jeffery Jones:

Commercial Banker Email: JeffreyJones@UmpquaBank.com

www.umpquabank.com

Zions Bank

800 W Main St, Suite 100

Boise, ID 83702

Tel: (208) 344-5523

Service: Trade Finance, SBA and Ex-Im Bank Financing, Payables Financing, Foreign Exchange, and International Payment Services

Contact: Mark Garfield, SVP, Regional Manager, International Banking, Global Trade Solutions ; Lee Gibbs International Banking Services

Direct: (801) 844-7688

Email: Lee.gibbs@zionsbank.com ; Mark.Garfield@zionsbankcorp.com

<https://www.zionsbank.com/business-banking/other-banking-services/global-banking/>

West Coast Banks with International Banking Services

Bank of America

315 Montgomery St

San Francisco, CA 94104 Toll-Free: (800) 432-1000

Service: Letters of credit, documentary collections, receivables purchase program, Drafts/documents purchase program

<http://www.bofam.com/en-us/content/trade-supply-chain.html>

Bank of the West

180 Montgomery St

San Francisco, CA 94104 Toll-Free: (800) 488-2265

Service: Letters of credit, standby letters of credit, BOW trade service, documentary collections, foreign accounts receivable insurance, and international services fee schedule

<https://www.bankofthewest.com/commercial-banking/international-services.html>

Key Bank

601 108th Ave NE, Suite 100

Bellevue, WA 98004

Toll-Free: (800) 523-7248 ex. 43066

Boise Tel: (208) 364-8510

Service: International banking, letters of credit, foreign collections, foreign exchange, and international payments

www.key.com/html/international-treasury-management.html

Umpqua Bank

1111 Third Avenue 29th Floor

Seattle, WA 98101

Tel: (206) 749-7316

Direct : (206) 459-1904

Service: Letters of credit, international remittances, international wire transfers, foreign exchange service, and international drafts

Contact: Tim Rasmussen: Int'l Banking

Email: timrasmussen@umpquabank.com

<https://www.umpquabank.com/commercial-banking/international/>

U.S. Bank

1420 Fifth Ave

Seattle, WA 98111

General Telephone: (206) 344-3799

Contact: Myung-Ae Heyduck, Vice President Global Trade Services Direct: (206) 344-2320

Service: Letters of credit, documentary collections, banker's acceptances, and foreign exchange and international payments

https://www.usbank.com/cgi_w/cfm/commercial_business/products_and_services/intl_banking/intl_banking_ps.cfm

Washington Trust Bank

601 Union Street, Ste. 4747

Seattle, WA 98101

Contact: Doug Kemper

800-788-4578

Seattle 206-667-8989

dkemper@watrust.com

Services provided: Letters of credit, documentary collections, foreign exchange and trade finance counseling

<https://www.watrust.com/business/products-services/international-services>

Wells Fargo

999 3rd Ave

Seattle, WA 98104

Tel: (206) 833-4400

Service: Letters of credit, foreign collections, foreign exchange, and international payments

www.wellsfargo.com/com/international

Containers

Apex Container & Warehousing – Twin Falls Headquarters

1874 Highland Ave E

Twin Falls, ID 83301 Tel: (208) 733-1022

Fax: (208) 733-1476

Contact: Casey Kettler

Email: dispatch@apex-co.com

Type: overseas container pick-up and delivery for import and export Destinations: Oregon, Utah, Washington, Idaho and Montana

www.apex-co.com

Ocean Network Express (ONE-Line)

Ocean Network Express (North America) Inc.

950 W. Bannock St, Suite 700

Boise, ID 83702

Phone Number: [+1 844-413-6029](tel:+18444136029)

Phone Number: [+1 804-410-1255](tel:+18044101255) (Local)

Type: overseas container import and export, specializes in refrigerated cargo, dangerous goods, and other specialized goods.

T.R. Compton Inc.

2512 2nd St S

Nampa, ID 83686

Tel: (208) 465-0100

Fax: (208) 466-0113

Contact: Linda Fouret

Type: overseas container pick-up and delivery for import and export

Destinations: Northwest Ports

Customs House Broker/Freight Forwarder Trucking Companies

Farm Fresh Marketing

731 Golf Course Rd Jerome, ID 83338

Tel: (208) 324-5817

Fax: (208) 324-8026

Type: LTL and Full truckload services for fresh produce Destinations: 7 western states & Alberta, Canada

No Website

Diamond Line Delivery Systems

1450 N Hickory Ave Meridian, ID 83642

Tel: (208) 888-7133

Fax: (208) 888-7105

Type: LTL trucking service

Destinations: Idaho, Utah, Oregon, and Washington including Northwest Ports

www.diamondlinedelivery.com

Oak Harbor Freight Lines, Inc.

645 N Nola Rd

Meridian, ID 83642-4083

Tel: (208) 884-1500

Toll-Free: (800) 288-5139

Fax: (208) 898-9100

Contact: Cory Schiller

Email: cory.schiller@oakh.com

Type: LTL trucking service, Truckload brokerages, Expedited services Destinations: California, Idaho, Oregon, Washington including Northwest Ports

www.oakh.com

YRC, Inc.

10855 W Executive Dr.

Boise, ID 83713

Tel: (208) 887-1114

Toll-Free: (800) 632-5129

Fax: (208) 887-0098

Contact: Norm Pavel

Type: LTL and Truckload freight

Destinations: Continental U.S., Alaska, Hawaii, Puerto Rico, Canada and Mexico

YRCfreight.com

Full-Service Logistics Companies

ABF Freight & Logistics – Boise Office

7556 W Mossy Cup St

Boise, ID 83709

Tel: (208) 362-2235

Fax: (208) 362-2238

Contact: Mike Sawin

Type: Air, Ocean, and LTL and Full Load trucking services; Freight Forwarding

Destinations: Global

<https://arcb.com/abf-freight>

ABF Freight & Logistics – Idaho Falls Office

470 Mercury Ave Idaho Falls, ID 83402 Tel: (208) 524-6002

Fax: (208) 524-0650

Contact: Tom Nickovich

Type: Air, Ocean, and LTL and Full Load trucking services; Freight Forwarding, Warehousing Logistics

Destinations: Global

<https://arcb.com/>

Expeditors International – Boise office

2399 S Orchard St, Suite 210

Boise, ID 83705

Tel: (208) 364-0200

Fax: (208) 364-0202

Contact: Keith Pettyjohn

Email: Keith.pettyjohn@expeditors.com

Type: Air, Ocean, and Ground transportation services; Customs & compliance; warehousing, distribution, risk management services

Destinations: Global

<http://www.expeditors.com>

FedEx Services

2622 Lockheed Ln

Boise, ID 83705

Tel: (208) 631-0934

Contact: Stephen Mitchell, Senior International Sales Executive Type: Air, Ocean, and Ground transportation services; small package shipments; customs & compliance

Destinations: Global

www.fedex.com

Flagship Logistics Group – Idaho Location

851 N Hickory Ave, Suite 200

Meridian, ID 83642-8016

Tel: (208) 383-9600

Toll-Free: (800) 292-9900

Type: Refrigerated and frozen TL and LTL transportation management and warehousing

Destinations: U.S. and west coast ports

www.flagshipfoodgroup.com

O'Brien Logistics

500 Ross Ranch Rd Unit 2

Kellogg, ID 83837 USA

Tel: (208) 305-2311

Contact: Scott O'Brien

Email: Scott@obrienlogistics.net

<http://obrienlogistics.net>

Pilot Freight Services

2940 Victory View Way

Boise, ID 83709

Tel: (208) 936-8887

Contact: Chase Groesbeck

Email: ChaseGroesbeck@PilotDelivers.com

<https://www.pilotdelivers.com/locations/boi/>

SEKO Worldwide, LLC. – Boise office

4501 A South Federal Way

Boise, ID 83716

Tel: (208) 344-2784

Fax: (208) 344-2627

Contact: John Wilson; Managing Director International Email: John.wilson@sekologistics.com

Type: Air, Ocean, and ground transportation, logistics, forwarding and warehousing; Customs brokerage services, 3pl

<http://www.sekologistics.com/>

Transgroup Global Logistics – Idaho Location

2128 N Devlin Way

Nampa, ID 83687

Tel: (208) 468-2424

Fax: (208) 468-2438

Contact: Clay Sauer, Domestic and International Station Manager Email:

clay.sauer.boi@transgroup.com

Type: Air, Ocean, and Ground transportation services Destinations: Global

www.transgroup.com

United Parcel Service (UPS) – Boise Office

2750 Saturn Way

Boise, ID 83709

Tel: (208) 562-1369

Fax: (208) 562-1286

Type: Air, Ocean, LTL freight; small package shipments; Customs Brokerage services

Destinations: SLC, Portland and connections to Canada, Mexico and the Pacific-Rim

www.ups.com

Verde Fulfillment

27 N Philippi St

Boise, ID 83706

Tel: (208) 629-2239

Contact: Greg Mcroberts, President

Email: gregm@verdefulfillment.com

<https://www.verdefulfillmentusa.com/>

XPO Logistics – Meridian Office 1325 N Hickory Ave

Meridian, ID 83642

Tel: (208) 884-0018

Fax: (208) 884-5599

Contact: Scott Neil

Type: Air, Ocean, and LTL and Full Load trucking services; Freight Forwarding

Destinations: Local, regional, and long-haul trucking services (U.S., Canada,

Mexico and Puerto Rico); additional global logistics available

www.xpo.com

XPO Logistics - Pocatello Office (also serving Twin Falls) 3363 Highway 30 W

Pocatello, ID 83201

Tel: (208) 233-4981

Fax: (208) 234-2032

Contact: Darren Jacobs

Type: Air, Ocean, and LTL and Full Load trucking services; Freight Forwarding Destinations:

Local, regional, and long-haul trucking services (U.S., Canada,

Mexico and Puerto Rico); additional global logistics available

www.xpo.com

Transportation Brokers

Hopewell Enterprises

5315 Bel Air St Boise, ID 83705

Tel: (208) 373-2988

Fax: (208) 373-1266

Type: Air, Ocean, and Ground

Destinations: U.S. and Canada

No website

Unishippers

1861 Wildwood St

Boise, Idaho, 83713

Tel: (208) 489-9900

Fax: (208) 994-3455

Contact: Jon Petersen

Type: Air, Ocean, and LTL and Full Load trucking; small package shipping

Destinations: Global

<https://www.unishippers.com/index.html>

Idaho Professional Business Translation Services

eLocale

815 Park Blvd, Suite 255

Boise, ID 83712

Tel: (208) 336-5530

Contact: Wendy Hoover

Email: wendy@elocale.com

Services: Written Translation and Localization services

www.elocale.com

Enlaso Corporation

6126 W State St

Boise, ID 83703

Tel: (208) 378-7565

Toll-Free: (866) 415-6820

E-mail: contact@enlaso.com

Services: Translation and Localization services for documents, websites, software, videos and audios; Interpretation services

www.enlaso.com

i-BEAK Inc. - Main Office

967 E Parkcenter Blvd, Suite 342

Boise, ID 83706

Tel: (208) 863-8891

Fax: (208) 336-1908

Contact: Rika Torres

E-mail: info@i-beak.com

Services: Language and Cultural Coaching; Marketing and Web Localization;
Interpretation services; in-country support

<http://i-beak.com/>

Morales Dimmick Translation Service Inc.

3313 W Cherry Lane, Suite 434

Meridian, ID 83642

Tel: (208) 365-2622

E-mail: projects@MDtranslation.com

Services: Interpretation services; Interpreter training and written translations

<http://www.mdtranslation.com/>

International Accounting

Deloitte & Touche

800 W Main St, Ste 1400

Boise, ID 83702

208-342-9361

<http://www.deloitte.com/>

Eide Bailly

877 W Main St, Ste. 800

Boise, ID 83702

208-344-7150

<http://www.eidebailly.com/>

Cox-CPA & Company

5995 W State St, Ste. B Boise, ID, 83703

208-342-8204

<http://www.cox-cpa.com/>

Roberts Hart & Company

1200 W Cherry Ln, Ste. 100

Meridian, ID, 83642

208-888-6501

<http://www.robertscpa.net/>

Grow Rasmussen

12550 W Explorer Dr., Ste. 200
Boise, ID, 83713
208-375-1771

<http://www.growrasmussen.com/>

Ripley Doorn & Company

Boise

1140 S Allante Ave
Boise, ID 83709
208-375-0550

Nampa

217 W Georgia Ave, Ste. 100
Nampa, ID 83686
208-466-9264

Caldwell

824 Dearborn St
Caldwell, ID 83605
208-459-3696

<http://www.rdcpa.com/>

Presnell Gage

Lewiston

1216 Idaho St
Lewiston, ID 83501
208-746-8281

Moscow

609 S Washington St, Ste. 202
Moscow, ID 83843
208-882-2211

Grangeville

109 S Mill St
Grangeville, ID 83530
208-983-1254

Orofino

216 Johnson Ave
Orofino, ID 83544
208-476-3012

<http://www.presnellgage.com/>

Wendy Klein, CPA

1815 E Expedition Dr.
Meridian, ID 83646
208-629-0291

Marketing, Website Design and Development

Caldera Creative

1300 Arrowhead Plaza Way

Driggs, ID 83422

Tel: (307) 699-1791

Contact: Lane G Valiante

Email: <https://caldera-creative.com/>

Services: An Idaho-based website design & development company, and we specialize in unique, well-branded, fast website experiences. Our clients include healthcare, municipalities, private enterprise, and nonprofits.

lane@caldera-creative.com

The Digital Haus

699 N Mitchell St., Apt 204

Boise, ID 83704

Tel: (986) 213-5926

Contact: Noor Albir

Email: noor@thedigitalhaus.com

Services: An international, full service branding and marketing firm specializing in these industries: fashion, luxury, real estate, technology.

<https://thedigitalhaus.com/>

Metapixel

802 W Bannock St, LP 105

Boise, ID 83702

Tel: (208) 996-3458

Email: info@metapixelboise.com

Services: Full service digital agency providing website design, mobile app development and digital marketing.

<https://metapixelboise.com/>

Vessel

222 N 13th St.

Boise, ID 83702

Tel: (208) 806-1751

Email: info@vesselsourcing.com

Services: Sales and marketing consulting for engagement and customer alignment. Product vetting, sourcing, manufacturing and logistics assistance for pricing and scaling and supply chain management.

<https://www.vesselscale.com/>

Business Consulting for Exporter

Eide Bailly

877 W Main St, Ste. 800

Boise, ID 83702

208-344-7150

<http://www.eidebailly.com/>

Logistic Services of Idaho (LSI)

1077 W Boeing St

Boise, ID 83705

208-429-9895

<https://www.lsidaho.com/>

Span-Tech & Associates 8881 W River Beach Lane Boise, ID 83714-1812

Tel: (208) 672-0021

Services: Translation and Interpreting services; can travel, minimum \$100 depending on technicality + travel costs; has worked with court, welfare)

No website

S Massie Consulting

P.O. Box 8973

Boise, ID 83707

Tel: (208) 283-2140

www.smassie.com

Services: Export Consulting with a specialization in Export Compliance Programs

If you see any contact information that is missing or incorrect, please feel free to contact the following:

Idaho Department of Commerce – International Division Sharon.Canaday@commerce.idaho.gov Or

The Idaho State Department of Agriculture – Market Development Division Chelsea.Conlon@isda.idaho.gov



Idaho State Department of Agriculture



Idaho Department of Commerce

Promoting Idaho Products Around the World